# Activity Service Level Targets and Service Levels Delivered North Central Region - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-		В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair				$\checkmark$		•									
1A2 Crack Sealing									•	<b>✓</b>					
1A3 Shoulder Maintenance					<b>√</b>		•		Ü						
1A4 Sweeping and Cleaning	<b>√</b>				•		Ŭ								
1B1 Safety Patrol								•	<b>√</b>						
Group - 2 Drainage Maintenance and Slope	Repai	ir	1	ı	1	ı									
2A1 Maintain Ditches		<b>√</b>						•							
2A2 Maintain Culverts							<b>✓</b>			•					
2A3 Maintain Catch Basins and Inlets			$\checkmark$				•								
2A4 Maintain Detention/Retention Basins								√⊙							
2A5 Slope Repair					✓		•	Ü							
Group - 3 Roadside and Vegetation Manag	emen	t		•											
3A1 Litter Pickup								<b>√</b>			•				
3A2 Noxious Weed Control		<b>√</b>			•						Ü				
3A3 Nuisance Vegetation Control		<b>√</b>				•									
3A4 Control of Vegetation Obstructions					<b>√</b>			•							
3A5 Landscape Maintenance								Ŭ	•						
Group - 4 Bridge and Urban Tunnel Mainter	nance	and Or	peratio	ons					<u> </u>						
4A1 Bridge Deck Repair		· ·							•						
4A2 Structural Bridge Repair			<b>√</b>					•							
4A3 Bridge Cleaning			<b>√</b>					•							
4B1 Movable and Floating Bridge Operations					•										
4B2 Keller Ferry Operations					•										
4B3 Urban Tunnel Systems						•									
Group - 5 Snow and Ice Control Operations			1												
5B1 Snow and Ice Control Operations			$\checkmark$				•								
Group - 6 Traffic Control Maintenance and	Opera	tions						•							
6A1 Pavement Striping Maintenance					<b>√</b>	•									
6A2 Raised/Depressed Pavement Marker Mainte	r	✓						•							
6A3 Pavement Marking Maintenance					✓					•					
6A4 Regulatory Sign Maintenance								√⊙							
6A5 Guide Sign Maintenance				✓		•									
6A6 Guidepost Maintenance								✓		•					
6A7 Guardrail Maintenance		✓		•											
6B1 Traffic Signal Systems					✓			•							
6B2 Highway Lighting Systems			$\checkmark$		•										
6B3 Intelligent Traffic Systems					✓			•							
6B4 Permits					√⊙										
Group - 7 Rest Area Operations								-						·	
7B1 Rest Area Operations					√⊙										
	<u> </u>	I	1	<u> </u>											

#### Key

1/20/2005 Page 1 of 1

Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered North Central Region Area 1 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair				$\checkmark$		•									
1A2 Crack Sealing						✓			•						
1A3 Shoulder Maintenance			✓				•								
1A4 Sweeping and Cleaning	$\checkmark$				•										
Group - 2 Drainage Maintenance and Slope	Repai	r													
2A1 Maintain Ditches		✓						•							
2A2 Maintain Culverts								✓		•					
2A3 Maintain Catch Basins and Inlets			<b>√</b>				•								
2A5 Slope Repair			✓				•								
Group - 3 Roadside and Vegetation Manage	ement	ŧ													
3A1 Litter Pickup								✓			•				
3A2 Noxious Weed Control	✓				•										
3A3 Nuisance Vegetation Control	$\checkmark$					•									
3A4 Control of Vegetation Obstructions						$\checkmark$		•							
Group - 4 Bridge and Urban Tunnel Mainter	ance	and Op	erati	ons											
4A1 Bridge Deck Repair					✓				•						
4A3 Bridge Cleaning				$\checkmark$				•							
Group - 5 Snow and Ice Control Operations				•											
5B1 Snow and Ice Control Operations		✓					•								
Group - 6 Traffic Control Maintenance and	Opera	tions													
6A2 Raised/Depressed Pavement Marker Mainte		✓						•							
6A3 Pavement Marking Maintenance					✓					•					
6A6 Guidepost Maintenance					✓					•					
6A7 Guardrail Maintenance		$\checkmark$		•											

#### Key

Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered North Central Region Area 2 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
Activity	+	Α	-	+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Opera	tions														
1A1 Pavement Patching and Repair		✓				•									
1A2 Crack Sealing									•		✓				
1A3 Shoulder Maintenance					✓		•								
1A4 Sweeping and Cleaning	$\checkmark$				•										
Group - 2 Drainage Maintenance and Slope	Repai	ir													
2A1 Maintain Ditches	$\checkmark$							•							
2A2 Maintain Culverts				<b>✓</b>						•					
2A3 Maintain Catch Basins and Inlets			✓				•								
2A5 Slope Repair			✓				•								
Group - 3 Roadside and Vegetation Manag	emen	t													
3A1 Litter Pickup							$\checkmark$				•				
3A2 Noxious Weed Control				$\checkmark$	•										
3A3 Nuisance Vegetation Control		$\checkmark$				•									
3A4 Control of Vegetation Obstructions	$\checkmark$							•							
Group - 4 Bridge and Urban Tunnel Mainter	ance	and Op	eratio	ons											
4A1 Bridge Deck Repair					✓				•						
4A3 Bridge Cleaning			$\checkmark$					•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations			$\checkmark$				•								
Group - 6 Traffic Control Maintenance and	Opera	tions													
6A2 Raised/Depressed Pavement Marker Mainte		✓						•							
6A3 Pavement Marking Maintenance			✓							•					
6A6 Guidepost Maintenance										✓ ⊙					
6A7 Guardrail Maintenance		✓		•											

#### Key

Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# Activity Service Level Targets and Service Levels Delivered North Central Region Area 3 - CY 2004

	1.0		1.9	2.0		2.9	3.0		3.9	4.0		4.9	5.0		5.9
A .1 %	+	Α		+	В	-	+	С	-	+	D	-	+	F	-
Group - 1 Roadway Maintenance and Operat	ions			•											
1A1 Pavement Patching and Repair					✓	•									
1A2 Crack Sealing									•		✓				
1A3 Shoulder Maintenance							•	✓							
1A4 Sweeping and Cleaning	$\checkmark$				•										
Group - 2 Drainage Maintenance and Slope F	Repair	•													
2A1 Maintain Ditches		<b>√</b>						•							
2A2 Maintain Culverts								✓		•					
2A3 Maintain Catch Basins and Inlets			✓				•								
2A5 Slope Repair							<b>√</b> •								
Group - 3 Roadside and Vegetation Manage	ment														
3A1 Litter Pickup								✓			•				
3A2 Noxious Weed Control		✓			•										
3A3 Nuisance Vegetation Control		✓				•									
3A4 Control of Vegetation Obstructions								✓ ⊙							
Group - 4 Bridge and Urban Tunnel Mainten	ance a	and Op	eratio	ons											
4A1 Bridge Deck Repair		✓							•						
4A3 Bridge Cleaning				✓				•							
Group - 5 Snow and Ice Control Operations															
5B1 Snow and Ice Control Operations					✓		•								
Group - 6 Traffic Control Maintenance and C	perat	ions							•						
6A2 Raised/Depressed Pavement Marker Mainter	$\checkmark$							•							
6A3 Pavement Marking Maintenance								√		•					
6A6 Guidepost Maintenance							<b>√</b>			•					
6A7 Guardrail Maintenance		<b>√</b>		•											

#### Key

Current Law Budget Service Level Commitment

<sup>✓</sup> Service Level Currently Delivered By WSDOT

# \*\*\* Service Level Report By Region \*\*\*

Region: North Central

Region: No	Tui Cei	illai					
A adireitre	Aroo	Coot	Spring 20		Fall 200		CY Avg. Service Level
Activity	Area	Sect	SF/LM	SL	SF/LM	SL	Service Level
1A1 - Paver	1			1		1	SL Target: 2.99
	1	1	3485	3.5	1563	2.6	3.0
	_	2	594	1.6	6	1.0	1.3
4	Area 1 a	verage:		2.5		1.8	2.2
	2	1	1857	2.9	170	1.2	2.0
		2	174	1.2	17	1.0	1.1
	Area 2 a	verage:		2.0		1.1	1.6
	3	1	3061	3.4	2586	3.2	3.3
		2	2117	3.0	577	1.6	2.3
		3	206	1.2	2273	3.1	2.1
4	Area 3 a	verage:		2.5		2.6	2.6
North Central R	Region a	verage:		2.4		1.8	2.1
			Spring 20	004	Fall 200	)4	CY Avg.
Activity	Area	Sect	LF/LM	SL	LF/LM	SL	Service Level
1A2 - Crack	c Sealing	]					SL Target: <b>3.99</b>
	1	1	1313	4.2	1136	4.1	4.1
		2	372	2.5	39	1.2	1.8
1	Area 1 a	verage:		3.3		2.6	3.0
	2	1	3381	5.6	2304	4.9	5.2
		2	1408	4.3	778	3.6	3.9
	Area 2 a	verage:		4.9		4.2	4.6
	3	1	897	3.8	893	3.8	3.8
		2	2805	5.2	1798	4.5	4.9
		3	2395	4.9	3391	5.9	5.4
	Area 3 a	verage:		4.6		4.7	4.7
North Central R	Region a	verage:		4.3		3.9	4.1
			Spring 20	004	Fall 200	)4	CY Avg.
Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
1A3 - Shou	lder Mai	ntenanc	e			<u> </u>	SL Target: <b>3.25</b>
	1	1	2.49%	2.2	4.36%	3.1	2.7
		2	0.74%	1.4	0.49%	1.2	1.3
	Area 1 a	verage:		1.8		2.2	2.0
	2	1	6.68%	3.7	5.58%	3.4	3.5
		2	0.51%	1.3	0.37%	1.2	1.2
	Area 2 a	verage:		2.5		2.3	2.4
	3	1	2.78%	2.4	6.43%	3.6	3.0
	L	2	3.69%	2.8	2.93%	2.5	2.7
		3	17.02%	5.3	15.38%	5.9	5.6
1	Area 3 a	verage:		3.5		4.0	3.7
North Central R				2.6		2.8	2.7
	. Jg. J. i a	. J. ago.		2.0		2.0	

# \*\*\* Service Level Report By Region \*\*\*

Region: North Central

	rtogion. It			Spring 20	004	Fall 200	04	CY Avg.
	Activity	Area	Sect	% SF	SL	% SF	SL	Service Level
	1A4 - Swe	eping an	d Cleani	ing				SL Target: <b>2.75</b>
		1	1	1.19%	1.2	0.3%	1.1	1.1
			2	0.59%	1.1	0%	1.0	1.1
		Area 1 a	verage:		1.2		1.0	1.1
		2	1	0.02%	1.0	2.13%	1.4	1.2
			2	0%	1.0	0%	1.0	1.0
		Area 2 a	verage:		1.0		1.2	1.1
		3	1	0.13%	1.0	0%	1.0	1.0
		'	2	2.53%	1.5	2.97%	1.6	1.5
			3	0.59%	1.1	0.27%	1.1	1.1
		Area 3 a	verage:		1.2		1.2	1.2
No	orth Central	Region a	verage:		1.1		1.2	1.1
				Spring 20	004	Fall 200	04	CY Avg.
	Activity	Area	Sect	Hrs/CLM	SL	Hrs/CLM	SL	Service Level
	1B1 - Safe	ty Patrol						SL Target: 3.75
		Area a	verage:					
No	orth Central	Region a	verage:			6	3.8	3.8
				Spring 20	004	Fall 200	04	CY Avg.
	Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
	2A1 - Main	tain Ditc	hes					SL Target: 3.75
		1	1	0.04%	1.0	1.85%	2.2	1.6
			2	0%	1.0	0%	1.0	1.0
		Area 1 a	verage:		1.0		1.6	1.3
		2	1	0.45%	1.4	0%	1.0	1.2
			2	0%	1.0	0%	1.0	1.0
		Area 2 a	verage:		1.2		1.0	1.1
		3	1	2.59%	2.4	3.15%	2.5	2.5
			2	0.19%	1.2	0.72%	1.7	1.5
			3	0.29%	1.3	0%	1.0	1.1
		Area 3 a	verage:		1.6		1.8	1.7
No	orth Central	Region a	verage:		1.3		1.5	1.4

# \*\*\* Service Level Report By Region \*\*\*

Region: North Central

							-17
A cationists	A ====	Soot	Spring 20		Fall 200		CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A2 - Main		erts	Т		Ţ	Т	SL Target: 4.25
	1	1	8.33%	3.7	8.33%	3.7	3.7
		2	11.76%	4.2	6.06%	3.2	3.7
	Area 1 a	verage:		3.9		3.4	3.7
	2	1	0%	1.0	0%	1.0	1.0
		2	25%	5.5	0%	1.0	3.3
	Area 2 a	verage:		3.3		1.0	2.1
	3	1	0%	1.0	9.09%	3.8	2.4
		2	9.38%	3.9	26.09%	5.6	4.7
		3	4%	2.7	15.79%	4.6	3.6
	Area 3 a	verage:		2.5		4.7	3.6
North Central I	Region a	verage:		3.2		3.0	3.1
			Spring 20	004	Fall 200	)4	CY Avg.
Activity	Area	Sect	% Full	SL	% Full	SL	Service Level
2A3 - Main	tain Cato	h Basin	s and Inlets			<u> </u>	SL Target: 3.25
	1	1	0%	1.0	10.71%	3.5	2.2
		2	5%	2.5	0%	1.0	1.8
	Area 1 a	verage:		1.8		2.2	2.0
	2	1	0%	1.0	16.67%	4.1	2.6
		2	0%	1.0	0%	1.0	1.0
	Area 2 a	verage:		1.0		2.6	1.8
	3	1 1	42.86%	5.9	0%	1.0	3.4
		2	0%	1.0	0%	1.0	1.0
		3	0%	1.0	0%	1.0	1.0
	Area 3 a	verage:		2.6		1.0	1.8
North Central F		_ L		1.8		1.9	1.9
	1		Spring 20		Fall 200		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
2Δ4 - Main	tain Dete	ntion/Re	etention Basins	3L	70 <b>Dei.</b>	3L	SL Target:
ZA4 - Maiii			contion Basins	<u> </u>			SL Target.
	Area a	verage:					
North Central F		_ L		3.7			3.7
itorui Genual I	ivedinii q	veraye.	0.5%	3.7			3.7

# \*\*\* Service Level Report By Region \*\*\*

Region: North Central

2A5 - Slope Repair	2.6 1.0 <b>1.8</b> 2.8 1.0 <b>1.9</b>
1	2.6 1.0 <b>1.8</b> 2.8 1.0 <b>1.9</b>
2	1.0 1.8 2.8 1.0 1.9
Area 1 average: 1.5 2.0  2 1 0% 1.0 8.51% 4.5 2 0% 1.0 0% 1.0  Area 2 average: 1.0 2.8  3 1 6.38% 3.8 2.13% 2.1 2 14.58% 5.9 6.25% 3.8 3 2.17% 2.1 0% 1.0  Area 3 average: 3.9 2.3  North Central Region average: 2.2 2.4    Spring 2004 Fall 2004 SL Target 3.4 611 4.2   Activity Area Sect EA/CLM SL EA/CLM SL SL Target 3.8 2.1 3.4 611 4.2 2.1 3.4 611 4.2 2.1 3.4 611 4.2 3.4 611 4.2 3.4 611 4.2 3.4 611 4.2 6.1 611 611 611 611 611 611 611 611 611	1.8 2.8 1.0 1.9 2.9
2	2.8 1.0 <b>1.9</b> 2.9
Area 2 average:	1.0 <b>1.9</b> 2.9
Area 2 average: 1.0 2.8 3 1 6.38% 3.8 2.13% 2.1 2 14.58% 5.9 6.25% 3.8 3 2.17% 2.1 0% 1.0 1.0 Area 3 average: 3.9 2.3 2.3 2.17% 2.1 0% 1.0 2.3 2.3 2.1 2.4 2.4 2.4 2.9 2.4 2.4 2.5 2.4 2.4 2.5 2.4 2.4 2.5 2.4 2.5 2.4 2.5 2.4 2.5 2.4 2.5 2.4 2.5 2.4 2.5 2.5 2.5 2.5 2.5 2.5 2.5 2.5 2.5 2.5	<b>1.9</b> 2.9
North Central Region average:   Spring 2004   Fall 2004   St. Targe	2.9
2	
Area 3 average:   3.9   2.3	
North Central Region average:   3.9   2.3	4.8
North Central Region average:	1.5
Spring 2004   Fall 2004   Scrutch   Scrutch   Sect   EA/CLM   SL   EA/CLM   SL   Service   St   Targe	3.1
Activity   Area   Sect   EA/CLM   SL   EA/CLM   SL   Service	2.3
Activity   Area   Sect   EA/CLM   SL   EA/CLM   SL   Service	Avg.
1	e Level
2   237   2.9   342   3.4	et: <b>4.75</b>
Area 1 average:    2	3.8
2	3.1
Area 2 average: 3.1 244 2.9  Area 2 average: 3.1 3.0  3 1 600 4.2 380 3.5 2 325 3.3 345 3.4 3 428 3.7 292 3.2  Area 3 average: 3.7 3.4  North Central Region average: 3.3 3.4  Activity Area Sect Spring 2004 Fall 2004 % Roadside SL % Roadside SL Service	3.5
Area 2 average: 3.1 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0 3.0	3.1
3	3.0
2   325   3.3   345   3.4	3.0
3   428   3.7   292   3.2	3.9
Area 3 average:         3.7         3.4           North Central Region average:         3.3         3.4           Activity         Area         Sect         Spring 2004         Fall 2004         CY           Activity         Area         Sect         % Roadside         SL         % Roadside         SL	3.3
North Central Region average:    Spring 2004   Fall 2004   CY	3.4
Activity Area Sect Spring 2004 Fall 2004 CY Service	3.5
Activity Area Sect Spring 2004 Fall 2004 CY Service	3.4
Activity Area Sect % Roadside SL % Roadside SL Service	Ava.
3A2 - Noxious Weed Control SI Targe	e Level
<b>52</b> 14.90	et: <b>2.75</b>
1 1 0.25% 1.2 0.5% 1.5	1.4
2 0% 1.0 0.02% 1.0	1.0
Area 1 average: 1.1 1.3	1.2
2 1 0.34% 1.3 0.04% 1.0	1.2
2 4.27% 3.7 1.06% 2.0	2.9
Area 2 average: 2.5 1.5	2.0
3 1 0.12% 1.1 0.14% 1.1	1.1
2 0.15% 1.2 0.43% 1.4	1.3
3 1.59% 2.4 0.02% 1.0	1.7
Area 3 average: 1.6 1.2	
North Central Region average: 1.7 1.3	1.4

# \*\*\* Service Level Report By Region \*\*\*

Region: North Central

				Spring 20	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	% Roadside	SL	% Roadside	SL	Service Level
	3A3 - Nuis	sance Veg	getation	Control				SL Target: <b>2.99</b>
		1	1	0.29%	1.1	0.4%	1.2	1.1
			2	0.08%	1.0	0.11%	1.0	1.0
		Area 1 a	verage:		1.1		1.1	1.1
		2	1	1.32%	1.5	1.64%	1.7	1.6
			2	0.01%	1.0	1.13%	1.5	1.2
		Area 2 a	verage:		1.3		1.6	1.4
		3	1	0.13%	1.1	0.68%	1.3	1.2
			2	0.09%	1.0	0.91%	1.4	1.2
			3	1.86%	1.7	2.65%	2.1	1.9
		Area 3 a	verage:		1.3		1.6	1.4
No	rth Central	Region a	verage:		1.2		1.4	1.3
				Spring 20	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	% CLM	SL	% CLM	SL	Service Level
	3A4 - Con	trol of Ve	getation	Obstructions				SL Target: <b>3.75</b>
		1	1	4.26%	4.3	2.13%	3.3	3.8
			2	0%	1.0	2.17%	3.3	2.2
		Area 1 a	verage:		2.7		3.3	3.0
		2	1	0%	1.0	0%	1.0	1.0
			2	0%	1.0	0%	1.0	1.0
		Area 2 a	verage:		1.0		1.0	1.0
		3	1	6.38%	5.1	0%	1.0	3.0
			2	4.17%	4.3	4.17%	4.3	4.3
			3	0%	1.0	6.52%	5.1	3.1
		Area 3 a	verage:		3.5		3.5	3.5
No	rth Central	Region a	verage:		2.4		2.6	2.5
				Spring 20	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	Score	SL	Score	SL	Service Level
	3A5 - Land	dscape M	aintenar	nce				SL Target: 3.99
		Area a	verage:					
No	rth Central	Region a	verage:					
			•					<u> </u>

# \*\*\* Service Level Report By Region \*\*\*

Region: North Central

	- 3							
	A a thuite -	A	Cost	Spring 2		Fall 200		CY Avg.
	Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
L	4A1 - Bridg	1	Repair	,				SL Target: 3.99
		1						
		Area 1 a	verage:			0.0097%	2.6	2.6
		2						
	1	Area 2 a	verage:			0.0101%	2.6	2.6
		3						
	1	Area 3 a	verage:			0.0015%	1.6	1.6
No	rth Central R	egion a	verage:			0%	1.6	1.6
				Spring 2	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	% Completed	SL	% Completed	SL	Service Level
	4A2 - Struc	tural Bri	dge Rep			•	<u> </u>	SL Target: <b>3.75</b>
<u> </u>								J
		Area a	verage:					
No	rth Central R	egion a	verage:			92.86%	2.0	2.0
				Spring 20	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	Score	SL	Score	SL	Service Level
	4A3 - Bridg	e Cleani	ing					SL Target: <b>3.75</b>
		1						
	1	Area 1 a	verage:			3.48	2.2	2.2
		2						
	,	Area 2 a	verage:			2.95	2.0	2.0
		3						
		Area 3 a	verage:			3	2.0	2.0
No	rth Central R	egion a	verage:			2	1.9	1.9
				Spring 2	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	% Delayed	SL	% Delayed	SL	Service Level
	4B1 - Mova	ble and	Floating	Bridge Operat	ions			SL Target: 2.75
		Area a	verage:					
No	rth Central R	egion a	verage:					
				Spring 20	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	Score	SL	Score	SL	Service Level
	4B2 - Keller	Ferry C	peratio	ns				SL Target: 2.75
_								
		Area a	verage:					
No	rth Central R	egion a	verage:					
			!					•

# \*\*\* Service Level Report By Region \*\*\*

Region: North Central

J			Spring 20	004	Fall 200	04	CY Avg.
Activity	Area	Sect	Closure/Year	SL	Closure/Year	SL	Service Level
4B3 - Urba	n Tunnel	System	s				SL Target: 2.99
		verage:					
North Central	Region a	verage:					
			Spring 2		Fall 200		CY Avg.
Activity	Area	Sect	Score	SL	Score	SL	Service Level
5B1 - Snov			Operations	4.0	1	Ţ	SL Target:
	1	1	1.2	1.2			1.2
	A 4 .	2	1.9	1.9			1.9
	Area 1 a			1.6			1.0
	2	1	1.8	1.8			1.8
	Area 2 a	verage:		1.8			1.8
	3	1	2	2.0			2.0
		2	2.3	2.3			2.3
		3	2.7	2.7			2.
	Area 3 a			2.3			2.3
North Central	Region a	verage:		1.9			1.9
			Spring 2		Fall 200		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A1 - Pave	ement Str	riping Ma	aintenance			T	SL Target: 2.99
	<b>A</b>						
		verage:					
North Central	Region a	verage:		3.3		1.6	2.4
A -45-54-	A	Cont	Spring 2		Fall 200		CY Avg.
Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
6A2 - Rais			vement Marker		1	1	SL Target: 3.75
	1	1	0.44%	1.1	0.26%	1.1	1.
	Area 1 a	2	6.83%	2.4 <b>1.7</b>	5.01%	2.0	2.2
			0.0407		0.000/	1.5	1.0
	2	1	0.81%	1.2	3.26%	1.7	1.4
	A 2	2	0%	1.0	1.3%	1.3	1.1
	Area 2 a			1.1		1.5	1.3
	3	1	0%	1.0	0%	1.0	1.0
		2	0%	1.0	0%	1.0	1.0
	A 2	3		4.0		4.0	4
	Area 3 a	_		1.0		1.0	1.0
North Central	Region a	verage:		1.3		1.3	1.3

# \*\*\* Service Level Report By Region \*\*\*

Region: North Central

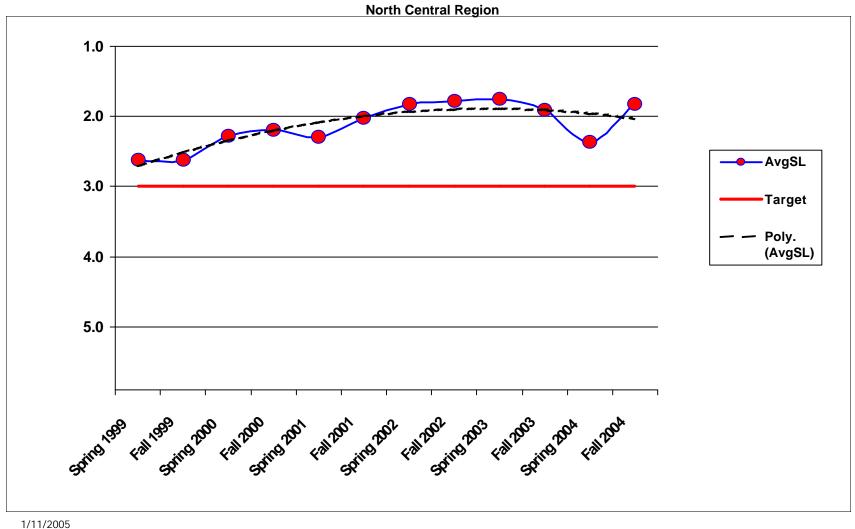
				Spring 20	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
	6A3 - Pavei	ment Ma	rking Ma	aintenance	•		'	SL Target: <b>4.25</b>
		1	1	39.29%	5.9	3.7%	2.2	4.1
			2	0%	1.0	0%	1.0	1.0
	I	Area 1 a	verage:		3.5		1.6	2.5
		2	1	0%	1.0	7.14%	2.6	1.8
			2	0%	1.0			1.0
	1	Area 2 a	verage:		1.0		2.6	1.8
		3	1	37.04%	5.7	5.88%	2.5	4.1
			2	75%	5.9	0%	1.0	3.5
			3	0%	1.0	40%	5.9	3.5
	1	Area 3 a	verage:		4.2		3.1	3.7
No	orth Central R	Region a	verage:		2.9		2.5	2.7
				Spring 20	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
-	6A4 - Regu	latory Si	ign Main	tenance				SL Target: 3.75
		Area a	verage:					
No	orth Central R	Region a	verage:	3.51%	3.5	3.39%	3.5	3.5
				Spring 20	004	Fall 200	)4	CY Avg.
	Activity	Area	Sect	% Def.	SL	% Def.	SL	Service Level
	6A5 - Guide	e Sign M	laintenar	100				
_		5	annona	100				SL Target: <b>2.99</b>
								SL Target: <b>2.99</b>
			verage:					SL Target: 2.99
No	orth Central R	Area a	verage:	3.53%	2.5	1.49%	1.7	
No [	orth Central R	Area a	verage:			1.49% <b>Fall 20</b> 0		
No	orth Central R	Area a	verage:	3.53%				2.1
No		Area a Region a	verage: verage:	3.53% Spring 20 % Def.	004	Fall 200	)4	2.1  CY Avg.
No [	Activity	Area a Region a	verage: verage:	3.53% Spring 20 % Def.	004	Fall 200	)4	2.1  CY Avg.  Service Level
No.	Activity	Area a Region a  Area epost Ma	verage: verage: Sect	3.53%   Spring 20 % Def.   Ce	004 SL	Fall 200 % Def.	SL	2.1  CY Avg.  Service Level  SL Target: 4.25
No [	Activity 6A6 - Guide	Area a Region a  Area epost Ma	verage: verage: Sect aintenance 1 2	3.53%   Spring 20 % Def.   Ce 4.26%	2.8	Fall 200 % Def. 2.96%	2.5	2.1  CY Avg. Service Level  SL Target: 4.25  2.7
No [	Activity 6A6 - Guide	Area a Region a  Area  epost Ma	verage: verage: Sect aintenance 1 2	3.53%   Spring 20 % Def.   Ce 4.26%	2.8 2.2	Fall 200 % Def. 2.96%	2.5 2.3	2.1  CY Avg. Service Level  SL Target: 4.25  2.7  2.2
No [	Activity 6A6 - Guide	Area a Region a Area  epost Ma 1	verage: verage: Sect aintenance 1 2 verage:	3.53% Spring 20 % Def. ce 4.26% 1.92%	2.8 2.2 2.5	Fall 200 % Def. 2.96% 2.05%	2.5 2.3 2.4	2.1  CY Avg. Service Level  SL Target: 4.25  2.7  2.2  2.4
No.	Activity 6A6 - Guide	Area a Region a Area  epost Ma 1	verage:  Sect aintenance 1 2 verage: 1 2	3.53% Spring 20 % Def.  ce 4.26% 1.92% 8.12%	2.8 2.2 2.5 3.6	Fall 200 % Def. 2.96% 2.05%	2.5 2.3 2.4 2.6	2.1  CY Avg. Service Level  SL Target: 4.25  2.7  2.2  3.1
No	Activity 6A6 - Guide	Area a Region a Area  Pepost Ma 1  Area 1 a	verage:  Sect aintenance 1 2 verage: 1 2	3.53% Spring 20 % Def.  ce 4.26% 1.92% 8.12%	2.8 2.2 2.5 3.6 4.6	Fall 200 % Def. 2.96% 2.05%	2.5 2.3 2.4 2.6 5.9	2.1  CY Avg. Service Level  SL Target: 4.25  2.7  2.2  3.1  5.3  4.2
No	Activity 6A6 - Guide	Area a Region a Area  epost Ma 1  Area 1 a 2  Area 2 a	verage: verage: Sect aintenance 1 2 verage: 1 2 verage:	3.53% Spring 20 % Def. ce 4.26% 1.92% 8.12% 16.34%	2.8 2.2 2.5 3.6 4.6 4.1	Fall 200 % Def. 2.96% 2.05% 3.26% 35.17%	2.5 2.3 2.4 2.6 5.9 4.2	2.1  CY Avg. Service Level  SL Target: 4.25  2.7  2.2  2.4  3.1  5.3  4.2
No.	Activity 6A6 - Guide	Area a Region a Area  epost Ma 1  Area 1 a 2  Area 2 a	verage: verage: Sect aintenance 1 2 verage: 1 2 verage: 1 1	3.53% Spring 20 % Def.  ce 4.26% 1.92% 8.12% 16.34%	2.8 2.2 2.5 3.6 4.6 4.1	Fall 200 % Def. 2.96% 2.05% 3.26% 35.17%	2.5 2.3 2.4 2.6 5.9 4.2	2.1  CY Avg. Service Level  SL Target: 4.25  2.7  2.2  3.1  5.3  4.2  3.0  3.2
N¢ [	Activity 6A6 - Guide	Area a Region a Area  epost Ma 1  Area 1 a 2  Area 2 a	verage: verage: Sect aintenance 1 2 verage: 1 2 verage: 1 2 3	3.53% Spring 20 % Def.  ce 4.26% 1.92% 8.12% 16.34% 5.23% 11.76%	2.8 2.2 2.5 3.6 4.6 4.1 3.0 4.2	Fall 200 % Def. 2.96% 2.05% 3.26% 35.17% 5.03% 1.9%	2.5 2.3 2.4 2.6 5.9 4.2 3.0 2.2	2.1  CY Avg. Service Level  SL Target: 4.25  2.7  2.2  3.1  5.3

# \*\*\* Service Level Report By Region \*\*\*

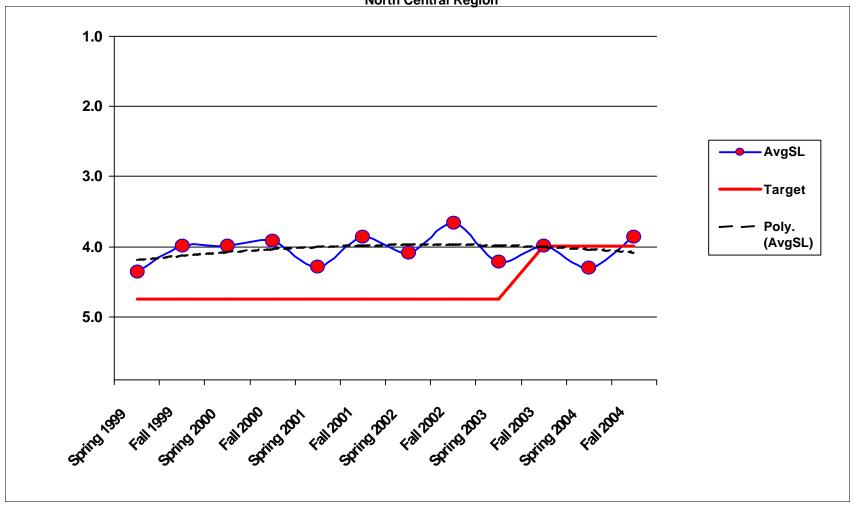
Region: North Central

Andride	Area	Sect	Spring 2004		Fall 2004		CY Avg.
Activity			% Def.	SL	% Def.	SL	Service Level
6A7 - Guard	drail Mai	ntenanc	е				SL Target: <b>2.25</b>
	1	1	0.4%	1.4	0.11%	1.1	1.3
		2	0.6%	1.6	0.83%	1.8	1.7
	Area 1 a	verage:		1.5		1.5	1.5
	2	1	0.83%	1.8	1.11%	2.1	1.9
		2	0%	1.0	0%	1.0	1.0
Area 2 average:			1.4		1.5	1.5	
	3	1	2.47%	2.7	1.08%	2.0	2.4
		2	0.63%	1.6	0.07%	1.1	1.4
		3	0%	1.0	0%	1.0	1.0
Area 3 average:				1.8		1.4	1.6
orth Central R	Region a	verage:		1.6		1.5	1.5
			Spring 2004		Fall 2004		CY Avg.
Activity	Area	Sect	Rep./Sig./Yr	SL	Rep./Sig./Yr	SL	Service Level
6B1 - Traffi	c Signal	System	s				SL Target: 3.75
	Area a	verage:					
orth Central R	Region a	verage:			0.68	2.4	2.4
			Spring 2004				CY Avg.
			Spring 20	004	Fall 200	)4	_
Activity	Area	Sect	Spring 20 % Mlfnctn	004 SL	Fall 200 % Mlfnctn	)4 SL	CY Avg. Service Level
Activity 6B2 - Highv			% Mlfnctn				
			% Mlfnctn				Service Level
	vay Ligh		% Mlfnctn				Service Level
	vay Ligh Area a	ting Sys	% Mlfnctn				SL Target: 2.75
6B2 - Highv	vay Ligh Area a	ting Sys	% Mlfnctn	SL 1.7	% Mifnetn	SL 2.0	Service Level SL Target: 2.75  1.8  CY Avg.
6B2 - Highv	vay Ligh Area a	ting Sys	% Mlfnctn tems	SL 1.7	% Mifnctn 5%	SL 2.0	SL Target: 2.75
6B2 - Highv	Area a	verage:	% Mifnctn stems 3.45% Spring 20 Rep./ITS/Yr	SL 1.7	% Mifnctn  5%  Fall 200	2.0	Service Level SL Target: 2.75  1.8  CY Avg.
6B2 - Highv orth Central R Activity	Area a	verage:	% Mifnctn stems 3.45% Spring 20 Rep./ITS/Yr	SL 1.7	% Mifnctn  5%  Fall 200	2.0	Service Level SL Target: 2.75  1.8  CY Avg. Service Level
6B2 - Highv orth Central R Activity	Area a Region a Area gent Tra	verage:	% Mifnctn stems 3.45% Spring 20 Rep./ITS/Yr	SL 1.7	% Mifnctn  5%  Fall 200	2.0	Service Level SL Target: 2.75  1.8  CY Avg. Service Level
6B2 - Highv orth Central R Activity	Area a Region a Area gent Tra	verage:  Sect  affic System  verage:	% Mifnctn stems 3.45% Spring 20 Rep./ITS/Yr	SL 1.7	% Mifnctn  5%  Fall 200	2.0	Service Level SL Target: 2.75  1.8  CY Avg. Service Level SL Target: 3.75
6B2 - Highvorth Central R  Activity  6B3 - Intelli	Area a Region a Area gent Tra	verage:  Sect  affic System  verage:	% Mifnctn stems 3.45% Spring 20 Rep./ITS/Yr	1.7 004 SL	% Mifnctn  5%  Fall 200  Rep./ITS/Yr	2.0 04 SL	Service Level SL Target: 2.75  1.8  CY Avg. Service Level SL Target: 3.75  2.3  CY Avg.
6B2 - Highv orth Central R Activity 6B3 - Intelli	Area a Region a Area gent Tra	verage:  Sect  affic System  verage:	% Mlfnctn tems  3.45%  Spring 20  Rep./ITS/Yr tems	1.7 004 SL	% Mifnctn  5%  Fall 200  Rep./ITS/Yr  0.66	2.0 04 SL	Service Level SL Target: 2.75  1.8  CY Avg. Service Level SL Target: 3.75  2.3
6B2 - Highvorth Central R  Activity  6B3 - Intelli	Area a  Region a  Gent Tra  Area a  Region a  Area a  Region a	verage:  Sect  verage:  verage:  verage:  verage:  verage:	% Mifnctn stems  3.45%  Spring 20 Rep./ITS/Yr stems  Spring 20	1.7 004 SL	% Mifnctn  5%  Fall 200  Rep./ITS/Yr  0.66  Fall 200	2.0 04 SL 2.3	Service Level SL Target: 2.75  1.8  CY Avg. Service Level SL Target: 3.75  2.3  CY Avg.
6B2 - Highvorth Central R  Activity 6B3 - Intellicent Central R  Activity	Area a  Region a  Gent Tra  Area a  Region a  Area a  Region a	verage:  Sect  verage:  verage:  verage:  verage:  verage:	% Mifnctn stems  3.45%  Spring 20 Rep./ITS/Yr stems  Spring 20	1.7 004 SL	% Mifnctn  5%  Fall 200  Rep./ITS/Yr  0.66  Fall 200	2.0 04 SL 2.3	Service Level  SL Target: 2.75  1.8  CY Avg. Service Level  SL Target: 3.75  2.3  CY Avg. Service Level
6B2 - Highvorth Central R  Activity 6B3 - Intellicent Central R  Activity	Area a Region a  Area a Region a  Area a Region a  Area Ope	verage:  Sect  verage:  verage:  verage:  verage:  verage:	% Mifnctn stems  3.45%  Spring 20 Rep./ITS/Yr stems  Spring 20	1.7 004 SL	% Mifnctn  5%  Fall 200  Rep./ITS/Yr  0.66  Fall 200	2.0 04 SL 2.3	Service Level  SL Target: 2.75  1.8  CY Avg. Service Level  SL Target: 3.75  2.3  CY Avg. Service Level

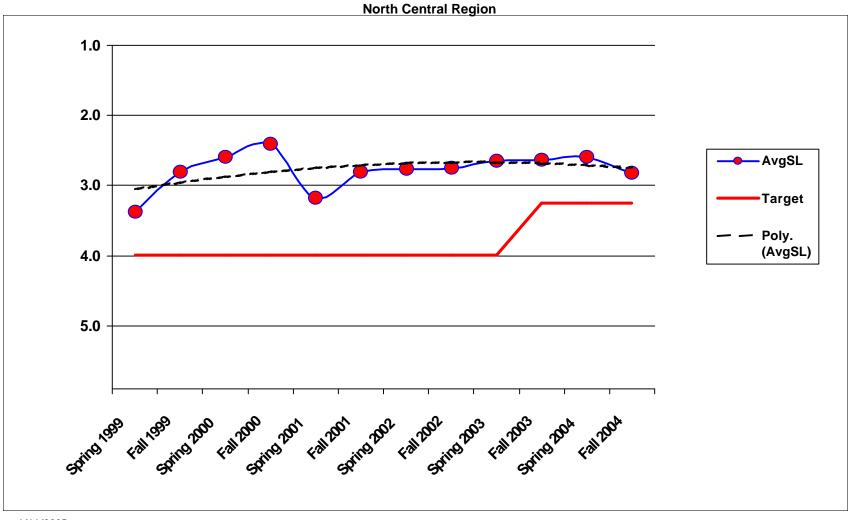
1A1 - Pavement Patching and Repair



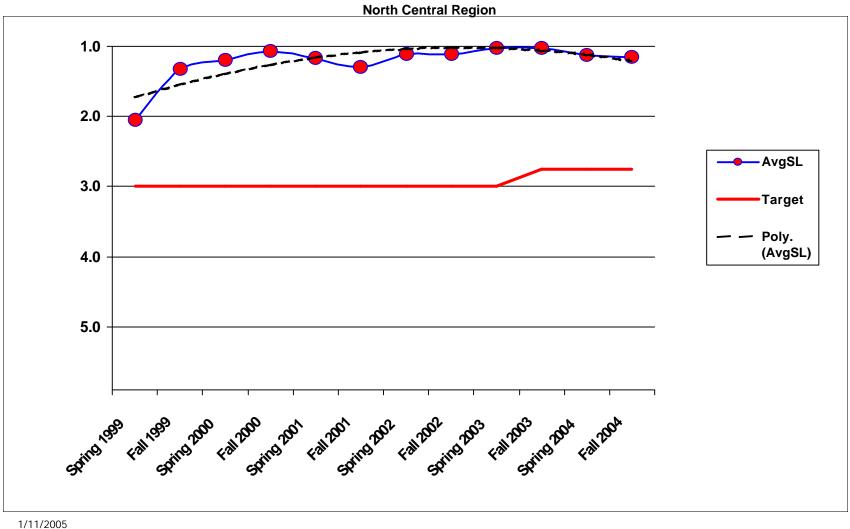
1A2 - Crack Sealing
North Central Region



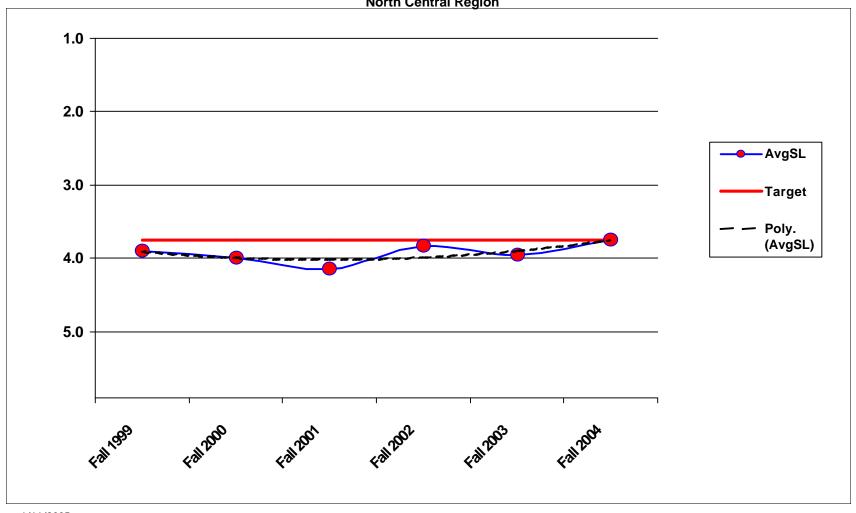
1A3 - Shoulder Maintenance



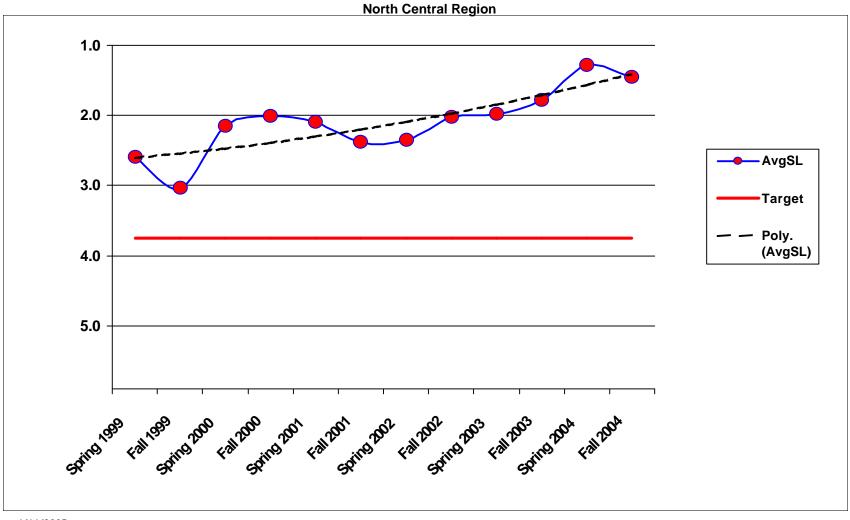
1A4 - Sweeping and Cleaning



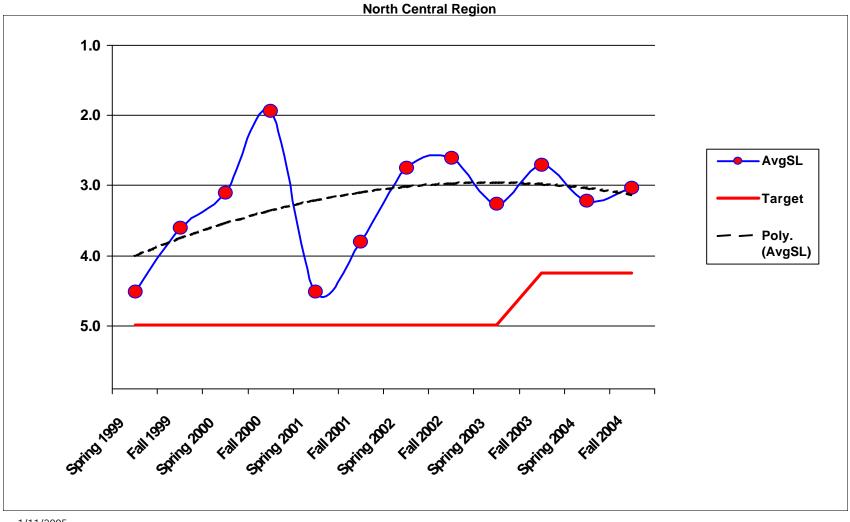
1B1 - Safety Patrol North Central Region



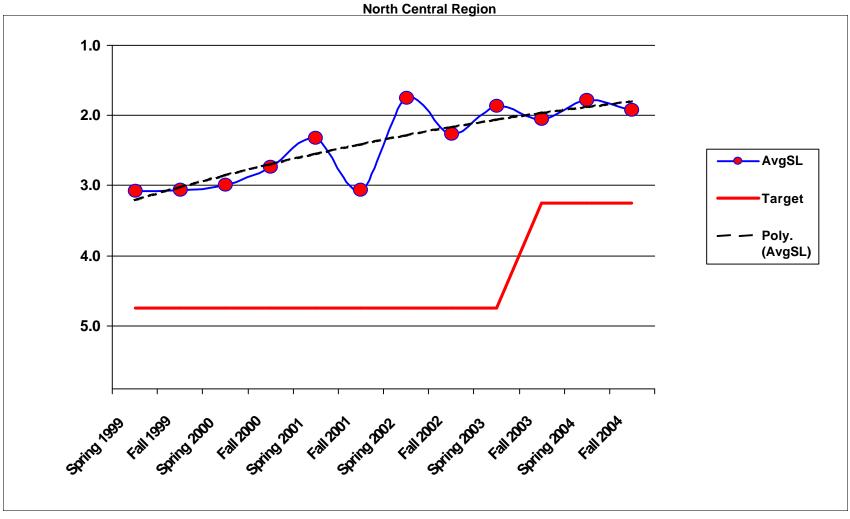
2A1 - Maintain Ditches



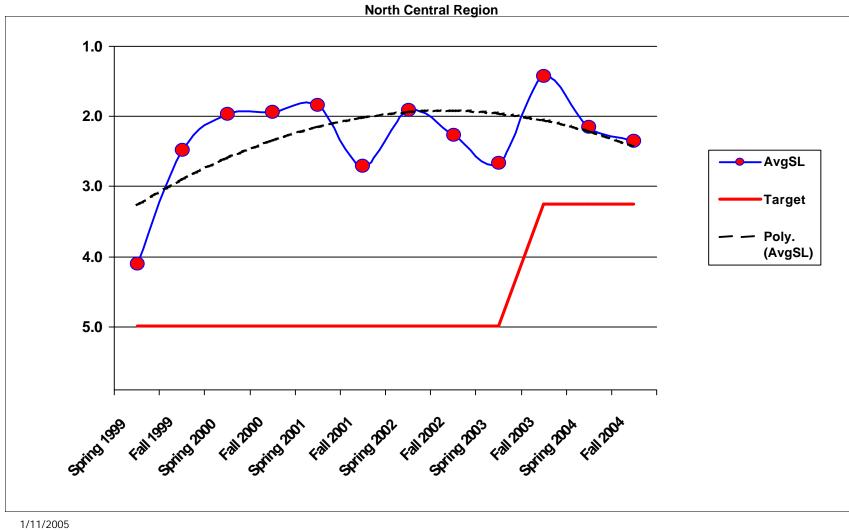
2A2 - Maintain Culverts



2A3 - Maintain Catch Basins and Inlets

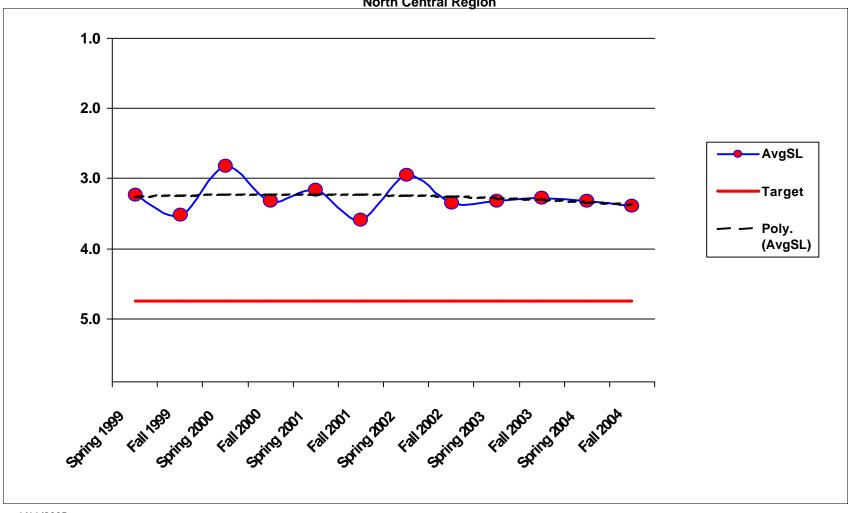


2A5 - Slope Repair

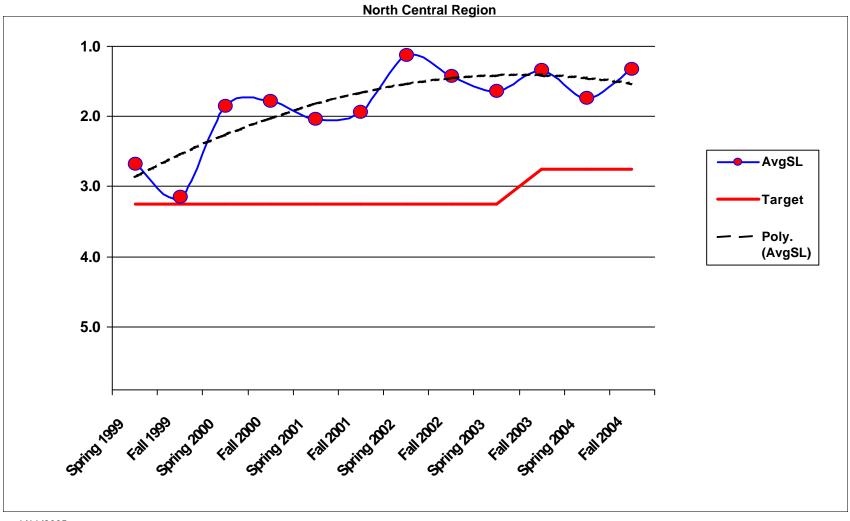


3A1 - Litter Pickup

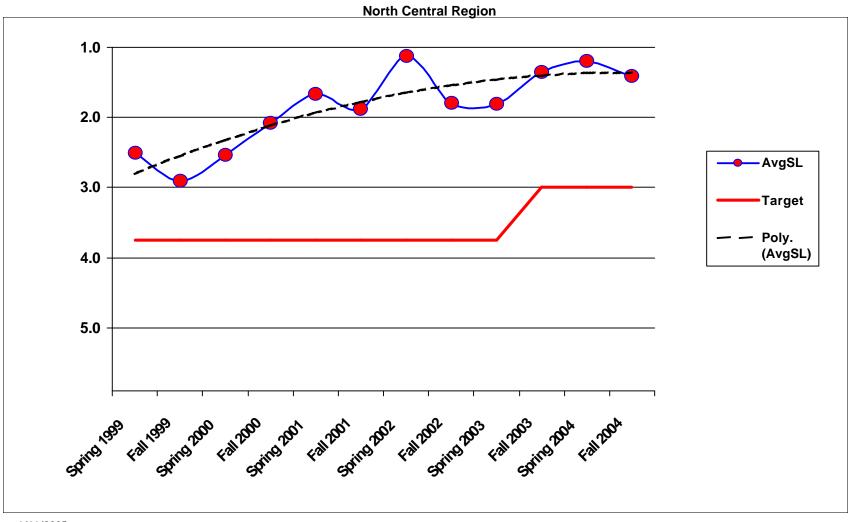
North Central Region



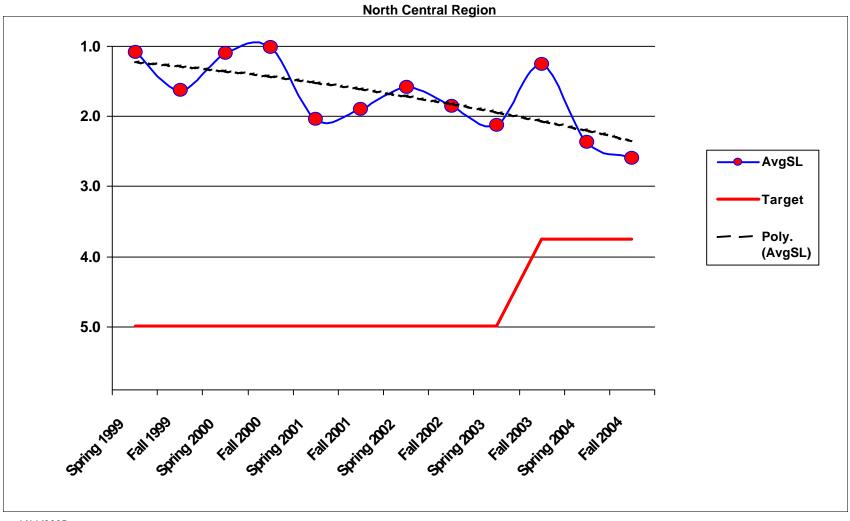
3A2 - Noxious Weed Control



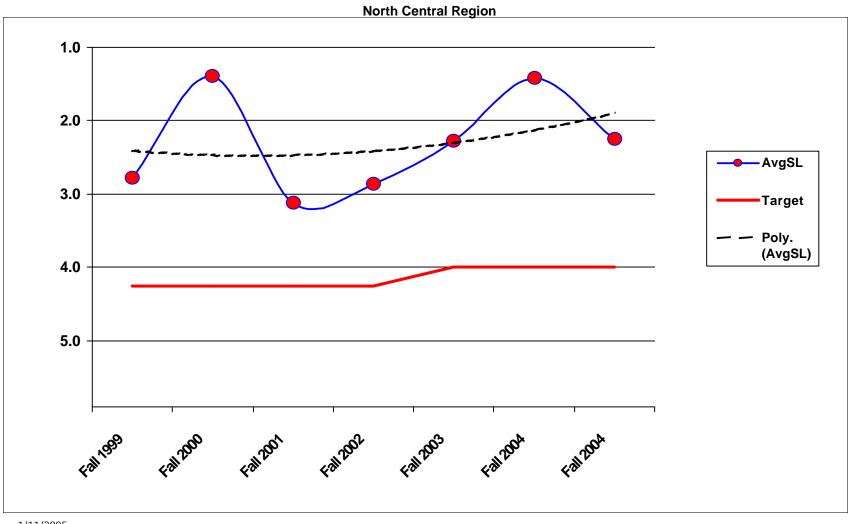
3A3 - Nuisance Vegetation Control



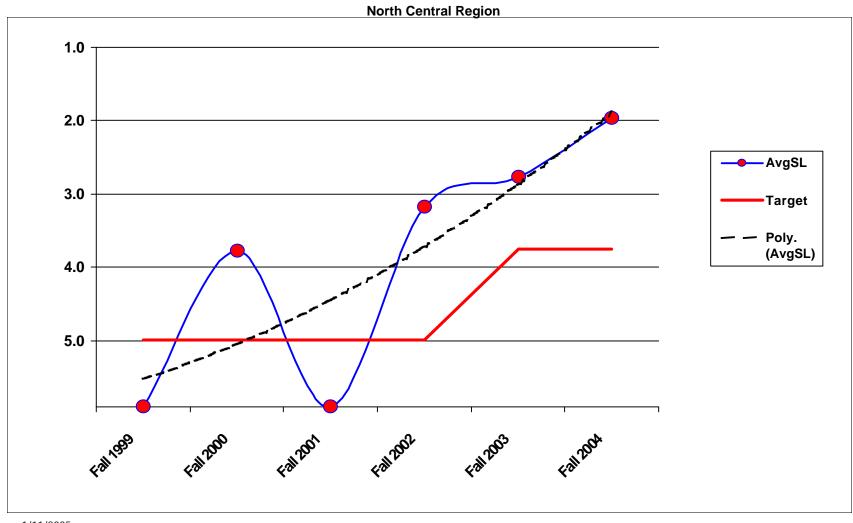
3A4 - Control of Vegetation Obstructions



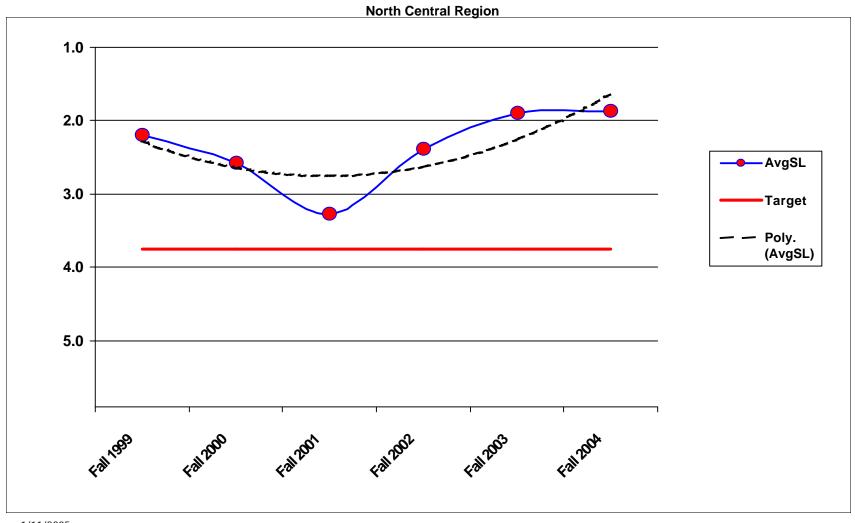
4A1 - Bridge Deck Repair



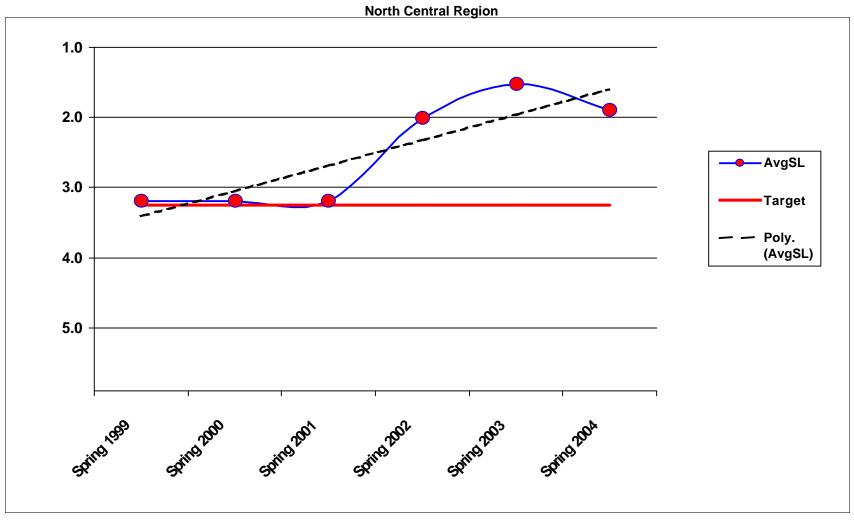
4A2 - Structural Bridge Repair



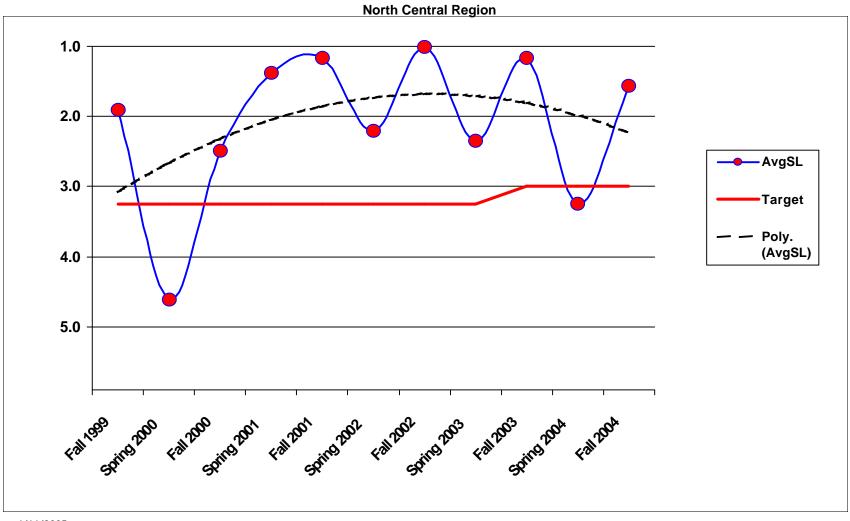
4A3 - Bridge Cleaning



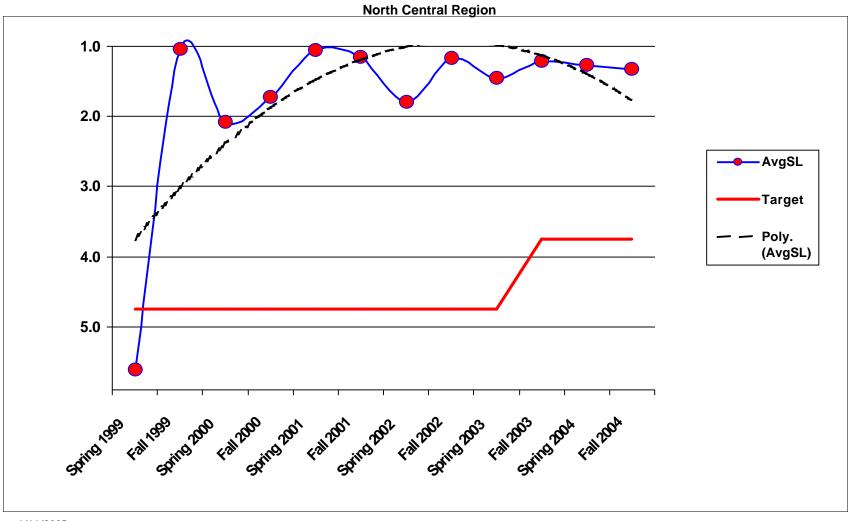
**5B1 - Snow and Ice Control Operations** 



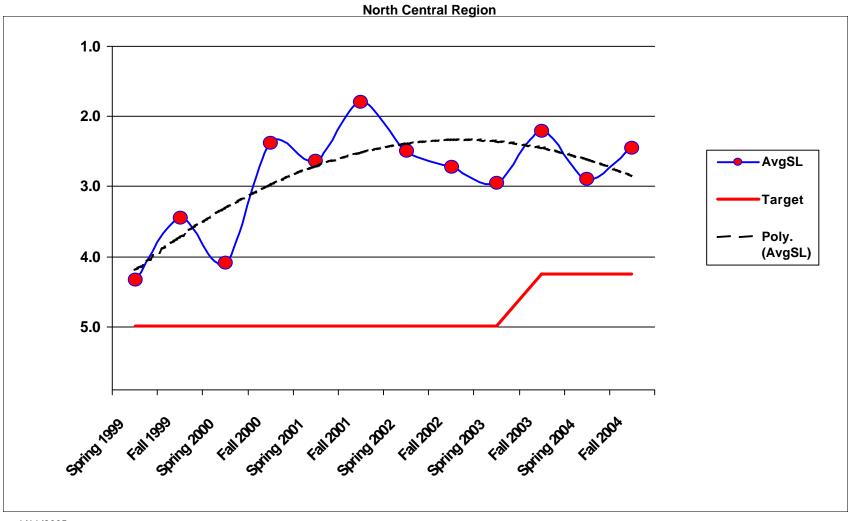
6A1 - Pavement Striping Maintenance



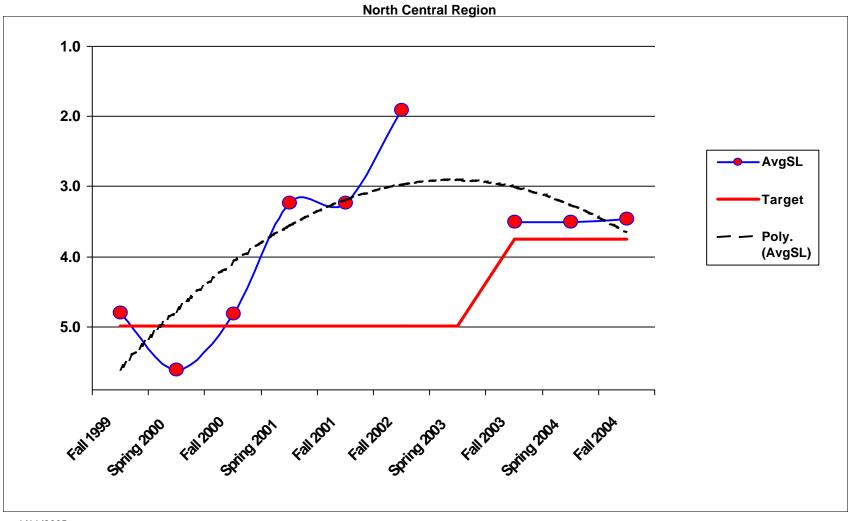
**6A2 - Raised/Depressed Pavement Marker Maintenance** 



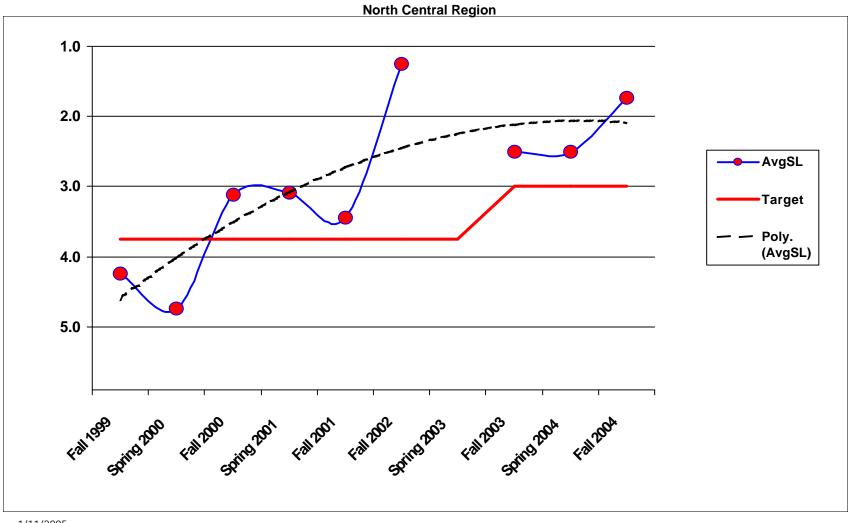
6A3 - Pavement Marking Maintenance



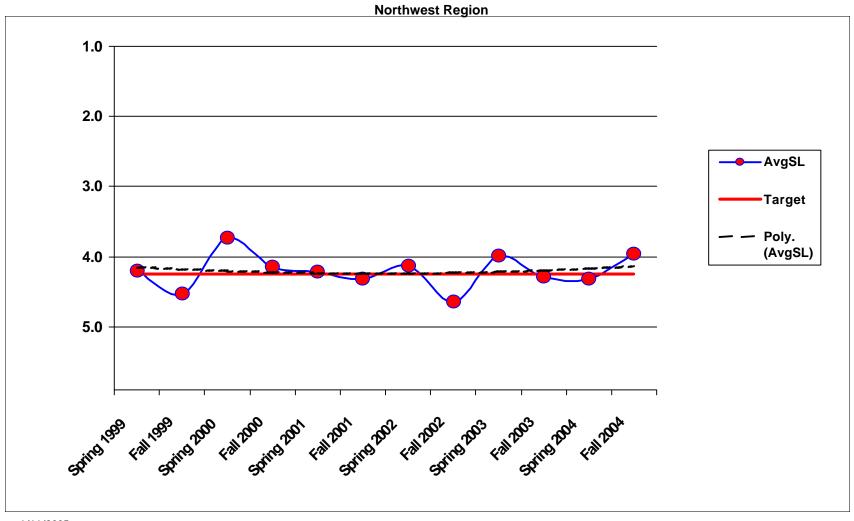
6A4 - Regulatory Sign Maintenance



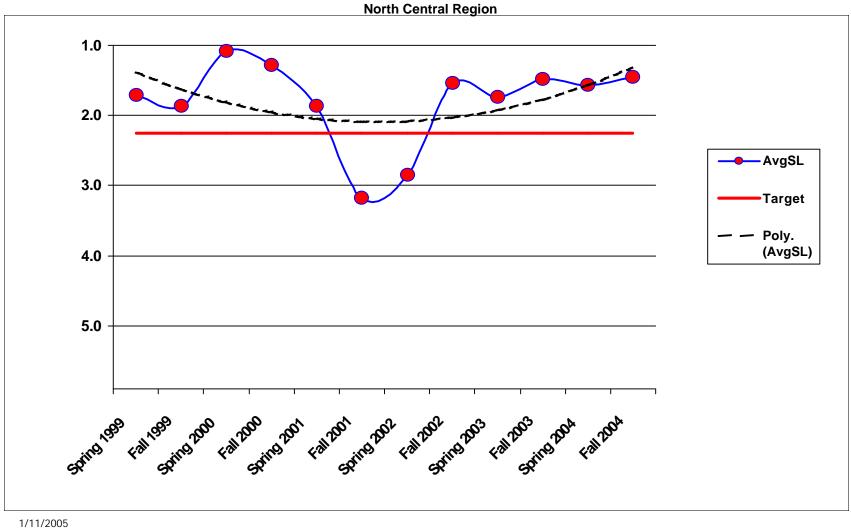
6A5 - Guide Sign Maintenance



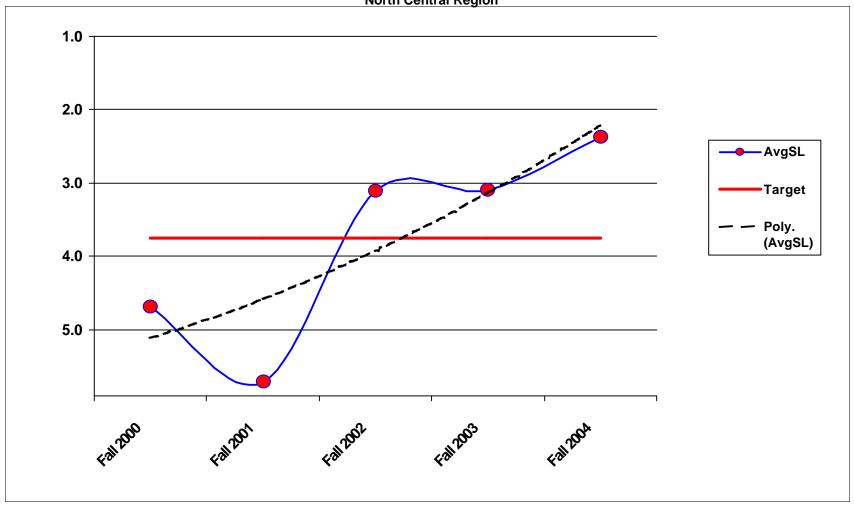
6A6 - Guidepost Maintenance



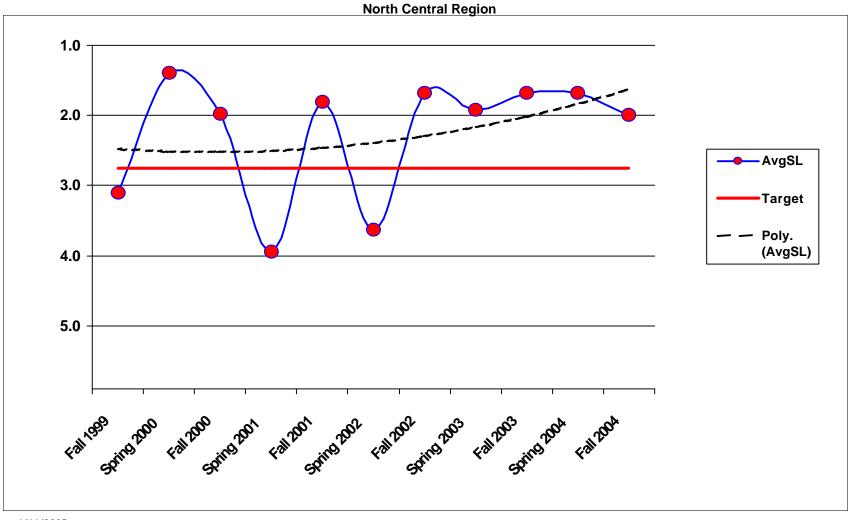
6A7 - Guardrail Maintenance



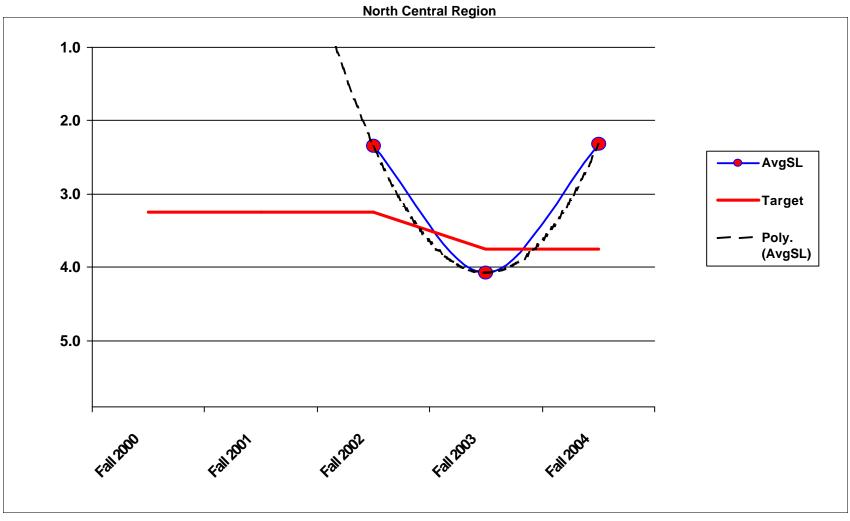
6B1 - Traffic Signal Systems
North Central Region



**6B2 - Highway Lighting Systems** 



**6B3 - Intelligent Traffic Systems** 



7B1 - Rest Area Operations

